Important Questions-BCA-5th Semester (MIS and E-Business)

Unit-1- Introduction to E-Commerce

- 1. Describe some of the benefits of studying EC.
- 2. Define EC and e-business.
- 3. Distinguish between pure and Partial EC
- 4. Describe the key elements of the L-commerce infrastructure.
- 5. Define intranets and extranets.
- 6. List the major components of EC framework.
- 7. What is GPS? How does it work?
- 8. What are some of the basic questions addressed by location-based services?
- 9. List five benefits each to customers, organizations, and society.
- 10. Define geographical information systems. How do they relate to LBS?
- 11. Define social networks.
- 12. Describe the capabilities networking services (SNSs).
- 13. Define Social commerce.
- 14. List the services enabled by LBS.
- 15. Define social commerce.
- 16. Describe social location based marketing.
- 17. List some applications of LBC.
- 18. List the major technological and non-technological barriers and limitations to EC.
- 19. List the major barriers of LBC.
- 20. Define m-commerce.
- 21. List and briefly describe drivers of m-commerce.
- 22. Describe the major online enterprise applications.
- 23. List five major mobility trends 20. Briefly describe the five attributes of m-commerce.
- 24. Describe the framework of m-commerce applications.
- 25. What are the major categories of m-commerce applications?
- 26. Describe the landscape of m-commerce.

27. What are the major benefits of m-commerce?

Unit-2- The Network infrastructure for E-Commerce

- 1. What is I-way? Explain components of I-way?
- 2. Explain four pillar of e-commerce infrastructure?
- 3. What is WAP? Explain working mechanism of WAP.
- 4. What is WAP? Explain working major limitation of WAP.
- 5. Comparatively explain 2G, 3G, 4G and 5G Technology to provide wireless services.
- 6. Explain wireless security issues.

Unit-3-Introduction to Management Information System

- 1. Explain data, information and information system with example.
- 2. Why information is important? Explain the characteristics information with example.
- 3. Explain Management information system and its usage in the organization.
- 4. Explain Transaction processing System with its major characteristics.
- 5. How does DSS add value for organization explains with proper example?
- 6. Comparatively differences among TPS, MIS, DSS, ESS.
- 7. How do enterprise systems help businesses achieve operational excellence?
- 8. How do supply chain management systems coordinate planning, production, and logistics with suppliers?
- 9. How do customer relationship management systems help firms achieve customer intimacy?
- 10. What types of companies are most likely to adopt cloud-based ERP and CRM software services? Why?
- 11. What companies might not be well-suited for this type of software?
- 12. What are the challenges posed by enterprise applications?
- 13. List and describe the challenges posed by enterprise applications.
- 14. Explain how these challenges can be addressed?
- 15. Which enterprise application should a business install first: ERP, SCM, or CRM? Explain your answer.

Unit-4- E-commerce Security and Fraud Issues and Protection

- 1. How you define network security?
- 2. Explain the Network security goal with example.
- 3. 3. Differentiate between authorization and authentication.
- 4. Why firewall is required in organization.
- 5. What are the limitations of firewall?
- 6. What is DDOS attack?
- 7. Explain the working mechanism of Anti-virus software.
- 8. What is VPN? Write three applications of VPN.
- 9. Explain the public/private cryptography in detail.
- 10. What is digital signature?
- 11. How does digital signature work?
- 12. Define the term 'Certification authority' e-commerce.
- 13. What is PKI?
- 14. Explain the limitation of encryption.
- 15. Differentiate between digital signature and digital certificate.
- 16. What is SSL? Explain the working mechanism of SSL in e-commerce web site.
- 17. Explain EC security requirement in details.
- 18. Explain basic terminology of EC Security.
- 19. What is technical attack? Explain five technical attacks on EC Application.
- 20. What is ransomware? Explain defense technic of ransomware.
- 21. What is digital signature? Explain the requirements of digital signature in secure transaction.
- 22. Explain the working mechanism of digital signature.
- 23. What is CA? Explain the working mechanism of CA.
- 24. Explain working mechanism of Secure Sockets Layer (SSL).
- 25. Explain the Securing e-commerce networks.
- 26. How does a VPN work and how does it benefit users?
- 27. List the basic types of firewalls and briefly describe each, commerce.
- 28. What do you mean by Third party authentication in e-commerce?
- 29. Define biometric systems and list five of their methods.
- 30. Define access control.
- 31. Briefly describe the major types of IDSs.
- 32. How does one protect against spam?
- 33. How does one protect against pop-ups?
- 34. How does one protect against phishing, spyware, and advertising?
- 35. How does one protect against ransomware?

Unit-5- E-Payment Systems

- 1. What is e-payment system? Describe online payment system in details.
- 2. What is the virtual currency? Explain its advantages and disadvantages.
- 3. What is e-checking? Describe its working mechanism.
- 4. What are the Bitcoin Competitors and the Future of Math-Based Currencies?
- 5. What are the mobile payment participants and issues? Explain about international payment system.
- 6. Explain online payment system in Nepal.

Unit-6- Launching a Successful EC Website

- 7. Describe the website design criteria that one should show while designing an e-commerce website.
- 8. How important web contents are for e-commerce systems? Discuss their types. Justify, with examples, how web Contents can be used to promote cross-selling, up-selling and promotions in e-commerce.
- 9. What is Business case and what are components of business case.
- 10. Explain Classification of websites.
- 11. Write about the process of building a website.
- 12. Basic hierarchical website structure.
- 13. Describe about Webpage Layout.
- 14. What are the processes of building website?